

DESTINATION RESIDENCES HAWAII Specific Unit Reservations Policy

- Deposit Two nights non-refundable deposit, inclusive of tax, due 24 hours after initial request for reservations.
For the Holiday period 12/20-1/5, a two night non-refundable deposit inclusive of tax is due 24 hours after initial request is made.
- Remaining Balance **► Will automatically be charged on credit card provided 15 days prior to arrival.**
 ► We accept personal checks, Agency checks, and MC/VISA/AMEX/JCB
 ► For the Christmas period (12/20 – 1/5), balance is will be automatically charged 120 days prior to arrival.
 ► Taxes are not included in the quoted nightly rates.
 ► Extra person charge \$35.00 plus tax per person, per night in excess of standard occupancy
 ► All Reservations will be assessed an 9.73% service fee.
- Check-in/
Check-Out Times..... Check-in is 4:00pm; Check-out is 11:00am
- Cancellation ► 15 days or more notification: Deposit will be forfeited.
 ► Less than 15 days notification: Full forfeiture of reservation. NO REFUNDS.
For the Christmas period 12/20-1/5:
 Cancellations 121 days or more prior to arrival, forfeit two nights deposit plus 4.17% sales tax.
 Cancellations within 120 days of arrival, full forfeiture of reservation value. NO REFUND.

Travel Insurance may be purchased with our reservations agents to protect your trip against cancellations, interruptions, delays and medical emergencies.

Condominium Unit Assignment	Each accommodation is an independently owned, private residence. If we are not able to accommodate you in the specific unit assigned, you will be allowed to cancel your reservation and all deposits will be returned to you.
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Occupancy	Upon check-in, if maximum occupancy is exceeded, guest may either accept the charges for an applicable unit (with appropriate maximum occupancy, if available), or they must find alternative accommodations and there will be no refund. Maximum occupancies include children and infants.
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Payment for Nights Reserved Guests are responsible for payments of all nights reserved regardless of the actual arrival or departure date.
NO REFUND FOR NO SHOWS OR EARLY CHECK-OUT .

Two Party In the event two parties rent one unit and one party cancels, the other party is obligated for the standard occupancy rate.

Pets Sorry, house pets are not permitted in our condominiums. NO exceptions please.

Transportation Guests should arrange rental cars or other means of transportation from point of arrival to the Check-in office, located at Wailea Gateway Center. Please ask your reservationist about car packages.

ARRIVAL ***ALL GUESTS OF DESTINATION RESIDENCES HAWAII MUST CHECK-IN AT OUR FRONT DESK, LOCATED AT THE WALEA GATEWAY CENTER.***

Physical Address.....	Destination Residences Hawaii	Mailing Address.....	Destination Residences Hawaii
	Wailea Gateway Center		P.O. Box 1138
	34 Wailea Gateway Place, Suite A102		Kihei, HI 96753
	Wailea, HI 96753		

Telephone Reservations: Toll-free US & Canada 1-800-367-5246 or (808) 891-6249

Website www.DestinationResidencesHawaii.com

House Rules	To help ensure that everyone enjoys their vacation, we ask for your cooperation in observing the House Rules, established by the condominium associations. We are happy to provide a copy of the House Rules for any of our properties, upon request. Please contact our Front Desk at (808) 891-6200.
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RESORT FEES AND SURCHARGES ARE NOT INCLUDED IN NIGHTLY RATES.
ALL RATES, FEES AND TAXES ARE SUBJECT TO CHANGE.