



## TRAVEL UPDATES

# SAFETY FIRST, wellbeing always



THOMPSON  
PLAYA DEL CARMEN

MAIN HOUSE | BEACH HOUSE

At Thompson Playa del Carmen, the safety and wellbeing of our guests is the highest priority. Reason why we are collaborating with Hospiten Playa del Carmen, to provide the necessary assistance to schedule test appointments for our guests on-site.

## OPTIONS FOR COVID-19 TEST

### ANTIGEN TEST

- ▶ Available on-site at Thompson Playa del Carmen Main House.
- ▶ Monday to Sunday from 01:30 PM until 03:00 PM (appointments are scheduled every 10 minutes according to availability).
- ▶ Previous reservation is required with a minimum of 48 hours before your test appointment.
- ▶ Results will be provided within 24 hours via e-mail.
- ▶ 2 Complimentary antigen tests per room in 3 or more paid nights of stay. (Any additional guest per room will pay **\$35 USD** + tax).
- ▶ Guest staying less than 3 paid nights will cover the cost of the antigen test (**\$35 USD** + tax).
- ▶ Tests must be paid by cash or credit cards at the Front Desk before your appointment.
- ▶ Bring your passport to identify yourself the day of your appointment.

### PCR TEST

- ▶ Available on-site at Thompson Playa del Carmen Main House.
- ▶ Monday to Sunday from 01:30 PM until 03:00 PM (appointments are scheduled every 10 minutes according to availability).
- ▶ Previous reservation is required with a minimum of 48 hours before your test appointment.
- ▶ Results will be provided within 48 hours via e-mail.
- ▶ Cost per person **\$125 USD**.
- ▶ Tests must be paid by cash or credit card directly to the medical staff the day of your test.
- ▶ Bring your passport to identify yourself the day of your appointment.

## IMPORTANT INFORMATION

PCR and ANTIGEN tests are subject prior appointment and availability.

Please consider to make your appointment, minimum 72 hours before your flight.

\*Restriction and changes may apply.

We are at your disposal to assist with appointments and further inquiries.  
Please contact us [conciERGE.pdc@thompsonhotels.com](mailto:conciERGE.pdc@thompsonhotels.com)